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Therapeutic Innovations Patient Care Policy

Patient Rights and Responsibilities as a patient at Therapeutic Innovations, Inc.

Patient Rights

- You have the right to considerate, respectful care.
- You have the right to have us explain diagnoses, treatment, and results in an easy to understand way.
- You have the right to expect that all communications and records about your health care will be treated as confidential, respectful of legal requirements.
- You have the right to refuse treatment, as permitted by law, and to be informed of the medical consequences of that action.
- You have the right to voice any concern or complaints that arise, without fear, regarding your health care with your provider or a staff member.
- You have the right to receive nondiscriminatory care regardless of race, creed, color, religion, gender, gender orientation, national origin, disability or age.
- Parents are allowed to request to observe sessions at any time.
- Therapeutic Innovations will ensure two employees are present at the time of service in clinic.

Patient Responsibilities

- Please provide 24 hour notice for cancelations.
- Please arrive on time to scheduled appointments.
- For safety of our patients, we cannot allow children to be left unattended in our lobby.
- THERAPEUTIC INNOVATIONS is not responsible for your child outside of their therapy session.
- If the health condition of you or your child changes, it is your responsibility to notify your provider.
- If your insurance changes, it is your responsibility to notify staff or your provider. Failure could result in patient responsibility.
- Give your provider, clinic staff and fellow patients respect and consideration. This includes no shouting, threats, cursing, or violence of any kind.
- Provide complete, accurate, honest information about your health so that the staff can give you the best health care possible.
- Keep your scheduled appointments or reschedule those appointments in advance.
- Follow through with your care plan.
- Discuss your concerns with the provider or a staff member should problems arise.
- Treat the staff and patients in the clinic without discrimination regardless of race, creed, color, religion, gender, gender orientation, national origin or age.

Patient Signature: _____ Date: _____